



January 24, 2005

To Whom It May Concern,

In October of 2003, after three years with our outside IT firm, we decided to competitively bid our monthly work to that firm and two others. Infosystems On Demand was one of the new firms that bid.

From my first meeting with Jun Sabiniano, I was impressed with his outgoing personality and professionalism, a combination not easy to find in IT personnel! Jun quickly grasped our needs and by far made the most professional presentation in the quotes I received.

Infosystems was not the lowest monthly rate I received but Jun persuaded me, as only he can (especially if you knew how cheap I am), that they would provide the best service and indeed I would get my money's worth.

Four months later I am pleased to say I couldn't be happier with the choice I made. Jun and all of his staff personnel that have worked in our office or handled our problems remotely have been a delight to work with. They have been extremely responsive, highly efficient and very effective. I have received numerous comments from our employees on how happy they are with the service we receive both on our weekly scheduled visits and on the remote work that has been performed during this time.

Jun spent considerable time with me making sure our contract was very clear on what services were covered and what were not and what the charges for each would be. We have had no surprises to date. The icing on the cake is that Jun does not nickel and dime you. There have been some minor items arise that were technically not covered but he has not charged me. When an item arises that will be an extra per our agreement, I have been informed ahead of time not after the fact.

I have no reservations in recommending Infosystems if you are considering outsourcing your IT work as we have done. This letter was not solicited by Jun but is merely my response to how pleased I am with their performance. If you have any questions on any area I have not addressed, feel free to call me at 213-327-3025.

Tishman Construction Corporation of California

By:   
Michael T. Brown, Controller