

PASADENA EYE MEDICAL GROUP

Celebrating 50 Years of Excellence in Eye Care
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To Whom It May Concern:

It is my pleasure to recommend Infosystems to any office in need of professional computer service and support. By far, obtaining the managed services plan offered by Infosystems is one of the best business decisions I have made. It gives me incredible peace of mind, knowing we are "proactively protected" by this very dedicated group of computer pros. The level of service they provide coupled with the rapport we have established with them is rare in this day and age.

I cannot count the numerous times Jun, Paul and the staff of Infosystems have come to my rescue over the past few years, before we decided we simply HAD to have the managed services plan. Their expertise in fixing problems and providing technical support – almost always at a moment's notice with just a quick phone call – is, in a word, outstanding. Their personable, professional manner, knowledge and sound advice convinced me we needed them as an extension of our staff (without having the hassle of a staff member's benefits, overtime, paid vacations, payroll taxes and calling in sick!). They have turned out to be a very worthwhile investment on many occasions.

Managing a busy medical office with 4 physicians and 14 staff members is challenging enough without worrying about computer crashes, viruses, user errors, internet hackers and questions I don't have time to research. The unlimited remote support and proactive monitoring of our back-ups, Internet and network security free me up to do the rest of my job. Their bi-weekly visits insure they have a working knowledge of our office needs and that they interact seamlessly with our staff. Having Infosystems as our own "on call tech team" has lifted a burden from my shoulders. I know I can rely on them to keep the backbone of our business functioning at maximum efficiency without the unknown costs involved with hourly fees or impersonal, unreachable "IT guys" found in the phone book.

I would be happy to personally recommend Infosystems and can be reached at (626) 796-5325 or Manager@PasadenaEyeMed.com.

Sincerely,



Lorri Johnson
Office Manager