

November 8, 2001

Mr. Jun Sabiniano
INFOSYSTEMS
417 Arden Avenue
Glendale, CA 91203

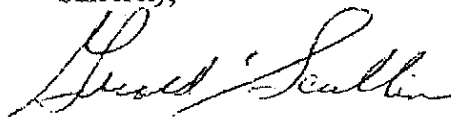
Dear Jun:

On behalf of DELPHI BUSINESS PROPERTIES, I wish to thank you and your wonderful staff for the excellent technical support we receive from INFOSYSTEMS. Your responsiveness to our needs has set a standard that no other company is likely to even come close to matching. I know this because we utilized several vendors prior to INFOSYSTEMS. Also, I spent many years with a Fortune 50 company, in the computer systems arena, whose thrust was "customer satisfaction" - long before it was in vogue. INFOSYSTEMS could teach them a lesson or two!

We look forward to a continuing business relationship. Please feel free to use us as a reference at any time. The only downside to you is that by being honest and open, we will set an expectation on the part of potential clients that probably only INFOSYSTEMS could satisfy!

Please share my comments with your staff. They have earned the accolade.

Sincerely,



Gerald C. Scullin
Partner