



You replied on 4/22/2009 2:03 PM.

From: Sasha Itzikman [Sasha@ghcapital.com] Sent: Mon 4/20/2009 6:08 PM
To: Jun Sabiniano; Charles Chiu; Pramod Philip
Cc:
Subject: Thank you!

I want to thank you all for your assistance in restoring my system... It was very comforting to know that despite my physical distance and proximity in the desert, your team was able to assist me remotely and ultimately, took the initiative to work with Dell under warranty to get me back in business just as quickly as possible.

The Server Support team is a truly professional, kind and supremely talented group and I am grateful for your assistance!

Thank you again!

Sasha Itzikman

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